

Detect Account Fraud

All customers are encouraged to review bank and credit card statements regularly to look for any potential unauthorized transactions. As you review your account activity, if you see transactions that you do not recognize, even if it is for a small dollar amount, you should contact your branch or credit card processor immediately to discuss the transactions. This review helps verify the transactions that post to your account are ones you have initiated, or given permission to initiate.

Be alert for other warning signs of Account Fraud:

- Missing statements- You did not receive a statement you expected to receive in the mail.
- Unexpected charges- Unfamiliar charges show up on your debit card, checking, savings or other account.

To help you easily access your accounts, we have the following services available for you to review your Prairie State Bank & Trust account(s) at your convenience 24x7:

*Online Banking

*Mobile Banking

*24-Hour Telephone Banking

Please call our Customer Service Center 1-800-597-2977 or your local branch for more information on how these fraud prevention products can benefit you.





